Cost of living FAQ

You send me too many requests for support. Can you reduce them?

We usually send you several mailings per year; we can reduce this for you. Would two be ok or maybe just one towards the end of the year? If two mailings, they would be our summer newsletter and our Christmas appeal. For one mailing, we can send you our Christmas appeal.

Perhaps you would prefer email-only updates? This can be arranged – please call our Supporter Care team on 0800 222 9000 or email info@childrenwithcancer.org.uk

I cannot continue my support via Direct Debit, can you cancel this for me?

We understand that things are challenging at the moment, but before we cancel your regular gift, would it be helpful to reduce the frequency of your donations? Maybe to quarterly or annually? Or perhaps the amount you give? Just let us know how we can help.

Are there ways I can help other than donating to Children with Cancer UK?

- Make sure your Gift Aid declarations are up to date. This will cost you
 nothing, but we may be able to claim 25% on top of what you have donated
 in the past or in the future. If you're a UK taxpayer, we can set up a Gift Aid
 declaration for you. Please call our friendly team on 0800 222 9000 or email
 info@childrenwithcancer.org.uk
- If you're having a clear out or buying something on eBay or Give as you Live, you can select Children with Cancer UK as your favourite charity and donate a little every time you buy or sell something.
- Speak to others about our work; you can even nominate us for donations in lieu of gifts for celebrations such as a wedding, Christmas or an anniversary.
- You may have some contacts in your community who are looking for their next charity to support. Your local faith group or even your local pub might wish to support children and young people with cancer and their families.
- Challenge events might be something you could take on a local 10k run or a half-marathon would inspire people to sponsor you for charity. You can view our upcoming events here.