

Lapland Terms and Conditions

General information

Due to the limited availability of this offer, we are only able to offer this to children who have been affected by cancer, their siblings and their guardians. We are unable to offer this to the wider family.

The trip is only available from 27th- 28th December, there is no other date availability.

Children must be age six and over. Every booking must have at least one adult aged 18 or over who is responsible for children. If the under-18s aren't related to the adult on the booking, they'll need a signed letter of parental consent at the airport to travel.

Once you have been accepted for the trip, you will be asked to pay a refundable deposit of £50 per person. This will be returned to you in January after the trip has been completed. Any cancellations seven days prior or no shows will not have their deposit returned.

Please check with your child's doctor if you have any concerns regarding them travelling. If they are undergoing treatment, you will need to check whether this is a suitable trip for you at this time.

Expectant Mothers

We are not able to carry expectant mothers after: The end of the 35th week of pregnancy in the case of a single pregnancy, or the end of the 33rd week of pregnancy in the case of twins. After the end of the 27th week of pregnancy, expectant mothers must provide us with a doctor's certificate confirming their stage of pregnancy and that they are fit to fly, failing which we reserve the right to refuse carriage.

Assisted Travel

If you require assistance at the airport for you or a member of your party, such as a wheelchair, you must tell us at the time of booking.

If you plan to bring your own wheelchair or mobility scooter, please notify us about this.

Except where rules in the country prohibit it, we are able to accept registered assistance dogs when accompanying a passenger with appropriate disabilities. If you wish to bring an assistance dog please notify us at the time of booking. With the exception of registered assistance dogs accompanying a passenger, no other animals are permitted to be carried.

Getting to and from the airport

You must be able to make your own way to and from Stanstead airport, Children with Cancer UK cannot help with accommodation or travel before or after the trip.

Insurance

You should take out appropriate travel insurance which provides against loss and medical costs. Please read your policy details carefully and take them with you on holiday.

Check-in & passport/visa requirements

All passengers should present themselves at the appropriate check-in desks assigned to their particular flight, it is the passengers responsibility to ensure they are at the airport on time and at the correct terminal for check in.

All passengers will be required to provide relevant government issued photographic ID at check-in. The accepted forms of ID are a valid passport or national identity card supported by any other required documents such as visas. Children and infants will require their own passport or identity card.

If a passport or identity card is damaged in any way it may not be accepted for travel, no refund or compensation will be entitled too, it is your responsibility to have valid travel documents.

Children with Cancer UK will not cover any additional fees for Visas required and you will need to ensure you have all the relevant documentation required.

Seats

We will do our best to sit family members together. Seats will be allocated by us and cannot be chosen in advance.